# **Orsys** Managing Stress: Advanced Techniques

Hands-on course of 2 days - 14h Ref.: GTS - Price 2025: 1 590 (excl. taxes)

This course helps participants identify stress factors, assess their stress levels, and turn stress into positive energy through emotional intelligence, relaxation techniques, and assertiveness. Includes self-assessments, role plays, and personalized action plans.

# EDUCATIONAL OBJECTIVES

At the end of the training, the trainee will be able to:

Identify the main sources of pressure and stress

Assess their personal stress levels and resistance to change

Manage stress using emotional intelligence

Master various relaxation techniques

Develop assertiveness to reduce external and internal pressure

# THE PROGRAMME

last updated: 06/2025

# 1) Understanding Pressure and Stress Mechanisms

- Definitions of pressure and stress
- Distinguishing between symptoms, causes, and consequences
- Adaptation strategies and the concept of "coping"

Hands-on work : Analyzing real-life situations (e.g. videos) and mapping stress factors

# 2) Evaluating Personal Stress

- Recognizing the effects of pressure on mind and body
- Psychological reactions and behavioral patterns
- Identifying personal stress triggers and warning signs

- Leaving the comfort zone and understanding resistance to change Hands-on work : Self-diagnosis of stress levels

#### 3) Managing Stress with Emotional Intelligence

- Understanding emotional "fears" and triggers
- Identifying and reshaping stressful thought patterns
- Building self-control and modifying emotional habits
- Analyzing destabilizing behaviors and disarming emotions *Hands-on work : Emotional intelligence self-assessment*

# 4) Turning Stress into Positive Energy

- Physical and mental relaxation techniques (breathing, posture, visualization)
- Communicating to prevent stress escalation
- Enhancing active listening to maintain calm interactions

Hands-on work : Hands-on training in physical and mental relaxation methods

# 5) Using Assertiveness to Alleviate Pressure

- The five resource dimensions of assertiveness

# HANDS-ON WORK

Self-assessments, role-playing, and peer discussions.

#### ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, handson work and more. Participants also complete a placement test before and after the course to measure the skills they've developed.

#### TEACHING AIDS AND TECHNICAL RESOURCES

 The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.

At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

#### TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

#### ACCESSIBILITY FOR

PEOPLE WITH DISABILITIES Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at pshaccueil@ORSYS.ft to review your request and its feasibility.

#### PARTICIPANTS

Anyone wishing to improve and refine their stress management techniques.

#### PREREQUISITES

No specific prior knowledge is required.

# TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.





- Understanding personal interaction styles and self-perception
- Navigating comfort, risk, and panic zones

Hands-on work : Assertiveness self-assessment and personal barriers identification

### 6) Minimizing Stress Impact

- Combining assertiveness with adaptability
- Balancing self-respect and respect for others
- Neutralizing negative thoughts

- Practical tools to reinforce assertive posture *Role-playing* : *Role-playing based on real-life challenges* 

# 7) Designing a Personalized Action Plan

- Identifying strategies to manage stress proactively
- Embedding stress transformation techniques into daily routines

Hands-on work : Creating and anchoring a personalized operational plan

DATES

REMOTE CLASS 2025 : 23 oct.